Q1. Name of Shelter
- AFC SafeSpaces Overnight Parking Program
- Faith Community Shelter
- Monarch Services (Mariposa House)
- New Life Community Services
- Pajaro Valley Shelter Services
- Paul Lee Loft
- Rebele Family Shelter
- Recuperative Care Center
- River St. Shelter
- Salvation Army Laurel St
- Siena House Maternity Home
- Watsonville Navigation Center

Q2. What target populations are served? Check all that apply. (n=12)

<table>
<thead>
<tr>
<th>Target Population</th>
<th>Percentage of Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Adults</td>
<td>83%</td>
</tr>
<tr>
<td>Transitional Aged Youth</td>
<td>33%</td>
</tr>
<tr>
<td>Families with Children</td>
<td>67%</td>
</tr>
<tr>
<td>Veterans</td>
<td>58%</td>
</tr>
<tr>
<td>Pregnant Women</td>
<td>8%</td>
</tr>
<tr>
<td>Unhoused living in their motor vehicles</td>
<td>8%</td>
</tr>
<tr>
<td>Disabled</td>
<td>8%</td>
</tr>
<tr>
<td>DV, sexual assault, human trafficking survivors</td>
<td>8%</td>
</tr>
</tbody>
</table>

Q3. Program Capacity (n=12)

<table>
<thead>
<tr>
<th># of Beds</th>
<th>Percentage of Response</th>
</tr>
</thead>
</table>

Q4. Does your shelter conduct a needs assessment with each resident? (n=12)

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage of Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>75%</td>
</tr>
<tr>
<td>No</td>
<td>25%</td>
</tr>
</tbody>
</table>

Q5. Does your shelter employ case managers that provide general services to residents (e.g. develop service plans, connect residents to community resources, etc.)? (n =12)

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage of Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>67%</td>
</tr>
<tr>
<td>No</td>
<td>33%</td>
</tr>
</tbody>
</table>

Q5a. If yes to Q5, what is the approximate ratio of case manager to clients? (n =8)

<table>
<thead>
<tr>
<th>Ratio</th>
<th>Percentage of Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:10</td>
<td>13%</td>
</tr>
<tr>
<td>1:12</td>
<td>13%</td>
</tr>
<tr>
<td>1:16</td>
<td>13%</td>
</tr>
<tr>
<td>1:20</td>
<td>13%</td>
</tr>
<tr>
<td>1:36</td>
<td>13%</td>
</tr>
<tr>
<td>1:40</td>
<td>13%</td>
</tr>
<tr>
<td>1:55</td>
<td>13%</td>
</tr>
<tr>
<td>1: for all clients</td>
<td>13%</td>
</tr>
</tbody>
</table>

Q6. Does your shelter employ staff dedicated to assist residents to secure housing (e.g. housing specialists, housing case managers, housing navigators)? (n=12)

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage of Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>33%</td>
</tr>
<tr>
<td>No</td>
<td>67%</td>
</tr>
</tbody>
</table>
Q6a. If no to Q6, is this activity part of the function of case managers? (n=8)
- Yes, a significant part of the case manager’s job. 38%
- Yes, one of the things case managers work on. 50%
- No, not generally part of what case managers are expected to work on. 13%

Q6b. If yes to Q6, what is the approximate ratio of housing specialist to clients? (n=4)
- 1:6 25%
- 1:12 25%
- 1:26 25%
- 2: for all clients 25%

Q7. Does your shelter program assist clients to develop a housing plan? (n=12)
- Yes 75%
- No 25%

Q7a. If yes to Q7, is this offered to: (n=9)
- All clients, either at intake or after shelter entry 89%
- Only a subset of clients. Briefly describe who gets a housing plan. 11%
- Clients that have enrolled in our Navigation Program

Q8. Does your shelter program provide clients with access to housing information and resources to support housing searches? Check all that apply. (n=12)
- Information about available housing on bulletin boards 83%
- Handouts of housing listings 67%
- Computer room or access to computers 50%
- Other (Please list.)
  - Individual case management meetings 8%
  - Public library housing navigators 17%
  - Connection to landlords offering rentals from time to time 8%

Q9. Does your program offer housing search support groups, housing meetings focusing on housing search, or other types of group activities in which clients support each other in meeting their housing goals? (n=12)
- Yes 33%
- No 67%

Q10. Does your program provide flexible funding to help clients to secure a housing solution (e.g. deposit assistance, help with paying utility arrears, moving costs, etc.)? (n=12)
- Yes 8%
- No 92%

Q10a. If yes to Q10, is this funding available to (select all that apply): (n=1)
- All clients in the shelter 0%
- Only certain clients based on population 0%
- Only certain clients based on time in the shelter 0%
- Only certain clients for other reasons (Please list reasons). 100%
- On an as needed basis

Q11. Does your program have a maximum length that clients may stay? (n=12)
- Yes 42%
- No 58%
Q11a. If yes to Q11, what is the maximum length of stay that clients may stay? (n=5)

- Through pregnancy and until baby turns 1: 20%
- A few nights: 20%
- 90 days for long-term MH clients: 20%
- 1 year: 20%
- Shelter 3 months, annex 12 months: 20%

Q11b. If yes to Q11, can clients extend their stay beyond the maximum if they are engaged in a housing search? (n=5)

- Yes: 60%
- No: 40%

Q11c. If yes to Q11, can clients extend their stay beyond the maximum if they have secured housing but cannot yet move in? (n=5)

- Yes: 100%
- No: 0%

Q11d. If yes to Q11, are clients asked to leave if they are not working on a housing plan/search? (n=5)

- Yes: 60%
- No: 40%

Q12. What is your program policy on service participation? (Please only check one option.) (n=12)

- Clients are required to participate in services as a condition of staying in the shelter: 25%
- Service participation in voluntary, clients may stay as long as they follow shelter rules: 75%

Q13. Does your shelter have private spaces where case managers or other service staff can meet privately with clients? (n=12)

- Yes: 100%
- No: 0%

Q14. Do program staff receive training on any of the following? (Check all that apply.) (n=12)

- Trauma Informed Services: 58%
- Motivational Interviewing: 50%
- Unconscious or Implicit Bias: 33%
- Cultural Humility: 50%
- Harm Reduction: 67%
- Housing First Principles: 67%

Q15. Is there any other information you want to share about your shelter program generally or your work to help clients secure housing more specifically? (Free response).

* SafeSpaces is considered “emergency transitional shelter.” We don’t have case workers per se. We refer our participants to resources as much as possible.
* Our primary focus is residential and out patient SUDS treatment. The shelter functions to support that effort, so it does not operate like a traditional shelter.
* We have two clinicians on staff who meet with clients individually and in a group setting to develop independent living skills as well as work on self regulation in order to secure and maintain housing.
* Housing navigation program that ensures that providers are not in competition with each other.